

Accessing the **Citizens Advice** service in County Durham



**citizens
advice**

**County
Durham**

Community Advice Points...

Barnard Castle

Woodleigh, Flatts Road, Barnard Castle. DL12 8AA

Drop-in service. Wednesdays 10am - 1pm

Appointments available

Bishop Auckland

Woodhouse Community Centre,

Proudfoot Drive Bishop Auckland DL16 4 6PD

Appointment only. Tuesdays 10am - 1pm

Angel Trust, Belvedere House, Kingsway. Bishop Auckland DL14 7JN

Appointment only. Fridays 10am - 1pm

Chester-Le-Street

Evangel Church, Clifford Terrace, Chester-le-Street. DH3 3JL

Appointment only. Mondays 10am - 1pm

Consett

Glenroyd House, Medomsley Road, Consett. DH8 5HL

Appointment only. Thursdays 10am - 1pm

Crook

Crook Civic Centre, North Terrace, Crook. DL15 9ES

Appointment only. Tuesdays 10am - 1pm

Middleton-in- Teesdale

UTASS, 9-11 Chapel Row, Middleton-in-Teesdale

Barnard Castle. DL12 0SN

Drop-in service. Mondays 10am - 12pm

Community Advice Points...

Newton Aycliffe

The library in Newton Aycliffe Leisure Centre, Beveridge Way.

Newton Aycliffe. DL5 4EH

Appointment only. Mondays 10am - 1pm

Peterlee

The Pavilion, Helford Road, Peterlee. SR8 1ER

Appointment only. Mondays 9:30am - 12:30pm

East Durham Trust, Community House Yoden Road, Peterlee. SR8 5DP

Appointment only. Tuesdays 2pm - 4pm

Shildon

Shildon Town Council, Civic Hall Square, Shildon. DL14 1AH

Appointment only. Fortnightly on a Thursday 10am - 1pm

Trimdon

Trimdon Village Hall, Hallgarth Road, Trimdon Village. TS29 6JX

Appointment only. Fortnightly on a Wednesday 10am - 1pm

Wingate

Wingate Community Centre, 55 Front Street West, Wingate. TS28 5AA

Appointment only. Fortnightly on a Tuesday 09:0am - 12:30pm

To book an appointment call:

Adviceline on 0808 278 7821

Monday - Friday 9am - 4pm

Scan the QR Code and fill in the form

citizensadvicecd.org.uk



Regional Advice Centres

Durham

54 North Road, Durham. DH1 4SF

Drop-in service. Tuesdays & Fridays 10am - 1pm

Appointments available

Seaham

Shakespeare House, Shakespeare Street, Seaham. SR7 7JB

Drop-in service. Mondays 10am - 1pm

Appointments available

Spennymoor

71 High Street, Spennymoor. DL16 6BB

Drop-in service. Mondays & Thursdays 10am - 1pm

Appointments available

Stanley

The Venue, Wear Road, Stanley. DH9 6LU

Drop-in service. Tuesdays 09:30am - 11:30am

Appointments available

Email Advice

For non-urgent advice issues, complete email advice webform. **Scan the QR code below or visit citizensadvicecd.org.uk/help and select email advice.**



Self Help Online

Our national service has an extensive amount of information on its website covering all areas of advice.

Access information 24 hours a day at citizensadvice.org.uk

Advice over the phone

Adviceline 0808 278 7821

Monday - Friday 10am - 4pm

Citizens Advice Debt Helpline 0800 240 4420

Monday - Friday 9am - 5pm

Help to Claim - Universal Credit 0800 144 8444

Monday - Friday 8am - 6pm

Closed Bank Holidays



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