

Who are we?

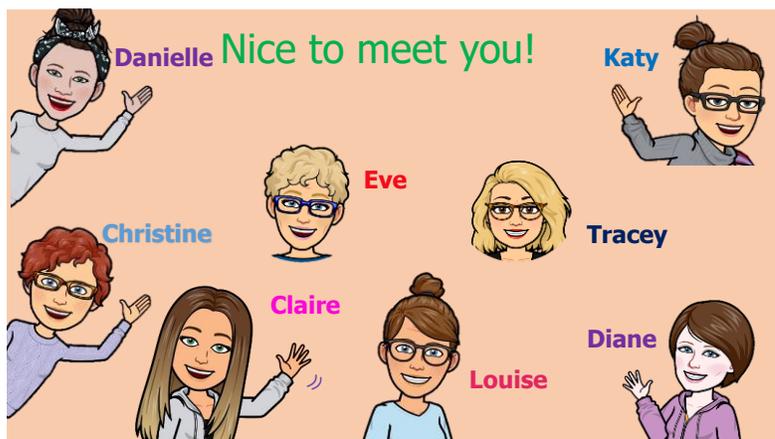
Citizens Advice County Durham (CACD) are a charity that helps those in need of free and impartial advice. This includes help with benefits, debt and employment issues, CACD are our employers. Durham Works is a partnership which aims to help NEET young people to remove barriers that are holding them back from achieving their potential, by helping them into education, training or employment.

At CACD we work with young people to improve self-esteem and confidence and learn the necessary employability skills needed to help them move forward into employment, training or further education. We offer young people workshops and one to one support that enables them to:

- Identify strengths and weaknesses
- Build confidence
- Deal with stress and anxiety
- Identify potential employers
- Careers Advice
- Build a top quality CV
- Complete an online job application
- Interview skills
- Ensure they present a good social media presence
- Money management
- Apprenticeship application support
- 'Kickstart' application support

Our small team are vastly experienced in working with young people. We are friendly, flexible and supportive.

If you or someone you know needs that little bit of help to move forward, or finds the whole experience of looking for a job a bit too much then we might be able to help. In the first instance register with Durham Works visit www.durhamworks.info and speak to one of their Progression Workers who will forward your details to us or a partner organisation



For further information about courses offered by Durham Works visit <https://durhamworks.info/courses>

A farewell note from Claire

It's bitter sweet as I leave Citizens Advice County Durham DurhamWorks to start my new professional adventure. Over the past 3 years I have met, trained and worked with some awesome and truly inspirational people. It's been an amazing and insightful experience to be a part of a business that has such a fantastic impact on our community.

A massive thank you to my fabulous A team and work family, you're a great bunch, I will miss you all so much. Thank you to my extended Citizens Advice and DurhamWorks team and everyone I have had the pleasure to work with. I wish you all the very best in the future.

Claire Wright



Have you checked out the DurhamWorks website or Facebook page recently? The Progression Workers continue to support young people during lockdown www.durhamworks.info

Citizens Advice County Durham continues to provide advice about benefits, ESA, statutory sick pay, housing, debt, being furloughed etc.

Adviceline: 08082787821
Monday to Friday 9am to 5pm
Debt Adviceline: 0300 323 2000 Monday to Friday 9am-4pm
Consumer Helpline: 0808 223 1133 Monday to Friday 9am to 5pm
Universal Credit Helpline: 0800 144 8 444 Monday to Friday 8am to 6pm
COVID19 temporary contact 07736 923502

www.citizensadvicecd.org.uk/

Citizens Advice County Durham (CACD) DurhamWorks Employment Support Team are here to help young people get in to work or education. For more information on the support we offer please contact us.

Eve.Galloway@citizensadvicecd.org.uk
 Or call Eve on 07876 346 047

Follow us on Social Media

Facebook: DurhamWorks CACD
 Twitter: @DurhamWorksC
 LinkedIn: DurhamWorks CACD
 TikTok: @CDemployability