

CITIZENS ADVICE COUNTY DURHAM

Fuel Poverty Energy Adviser

We are excited to announce that we are currently seeking to recruit a Fuel Poverty Energy Adviser to join our thriving charity within County Durham. This is an excellent opportunity to join one of the UK's leading charities. We pride ourselves on being non-judgemental and impartial. You will be part of our amazing team who are committed to providing support to clients within our community, and across England and Wales. This role would suit someone who has an eye for detail but can work across a large organisation with different teams.

Role: Fuel Poverty Energy Adviser

Hours: 37 per week

Salary: £25,000 p.a

Duration: Full Time

Location: Hybrid

No. of positions: 02

Closing date for applications: 12pm 6th May 24

Proposed date for interview: Week Commencing 6th May 24

To request an application pack please contact: recruitment@citizensadvicecd.org.uk

Please note we do not accept CV's, to download an application pack visit:

<https://www.citizensadvicecd.org.uk/jobs/>

What we offer, there's lots:

- From 1st April 23 CACD have committed to become a real living wage employer.
- Our employment package includes a pension scheme which if contributed to, provides added peace of mind in form of a death in service plan.
- 28 days holiday plus bank holidays from your first day of employment with an increase to 33 days after 5 years of employment.
- We invest in our staff with excellent training and development opportunities as well as investing in staff welfare and mental health.
- As a member of the team you'll have access to Mental Health Champions, Mental Health Strategy, wellness action plans, employee assistance program and peer to peer support across the Citizens Advice network.
- Our policies written to support our team include Dignity at work, Equality and Diversity, a range of Paternity Leave policies, Parental Leave, Working Carers and Menopause.
- We have fruit in every office and sometimes we really enjoy cake.

At Citizens Advice County Durham we collect diversity monitoring information to better improve our services and support our research in a way that you can't be identified. By providing these details we can monitor the diversity of applicants. **Please click here to**

complete our diversity monitoring form. When you apply, we collect your personal information through your application form, interview or references so we can process your application. [Please click here to read our full privacy policy](#) and to better understand why we ask for certain information, how we use it and how we store it.